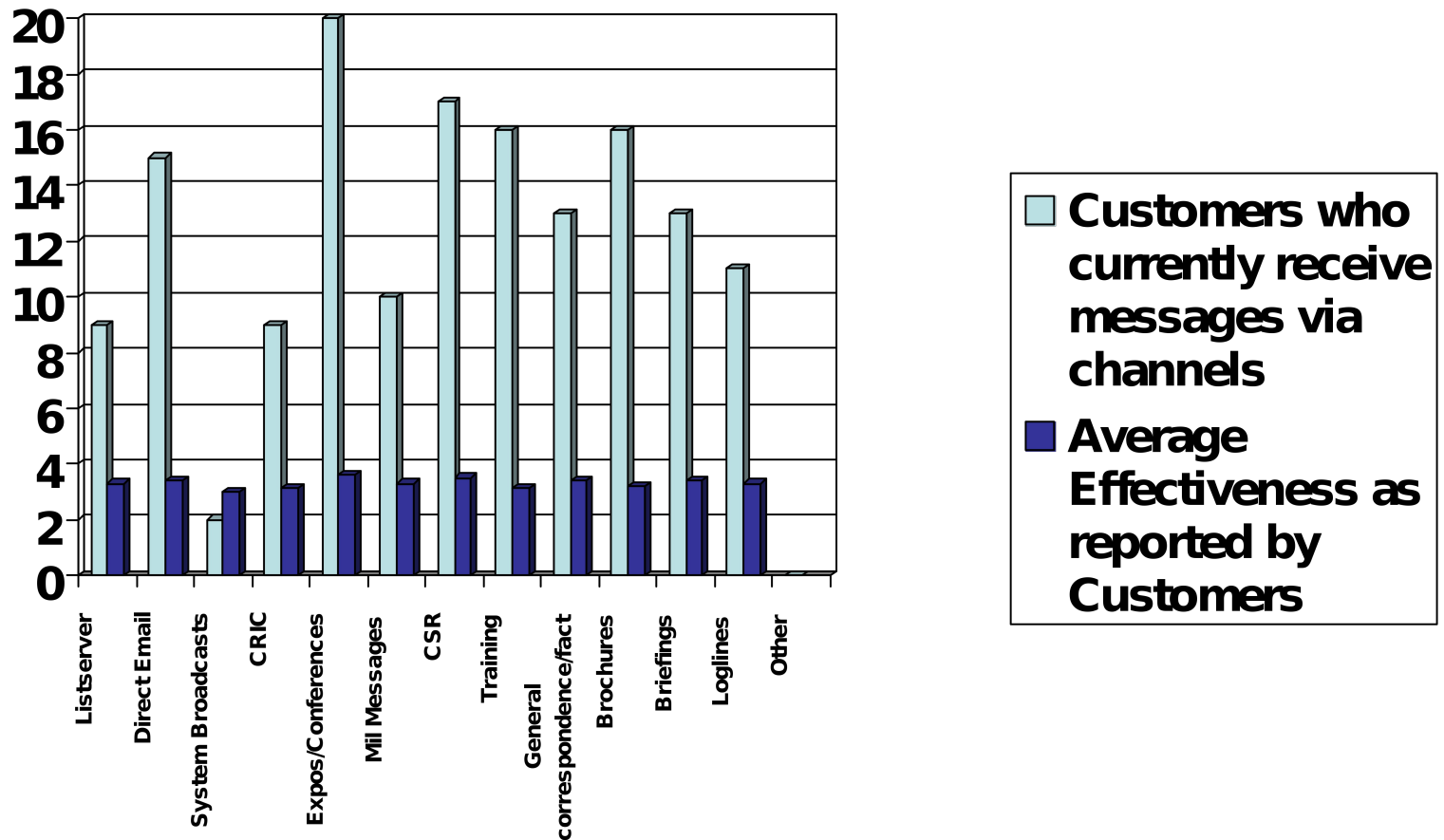


Customer Communication Feedback



Feedback based on Surveys from DLA Customer Expo May 22-24, 2005. Of the surveys received (60), 52% were currently receiving communications from, at least, one of the listed channels. Surveys from last years events are being analyzed by LMI.